



## VACANCY

Harben has a vacancy for a **Service/Demonstration Engineer**

### Job specification

**Role:** Service & Demo Engineer

**Location:** Based in Cumming, GA but with frequent travel around the US

### The Company:

Harben is a growing company employing approximately 20 people at our Cumming facility and across the US. We have been established since 1981 and have a strong brand with a reputation for high quality.

We manufacture service and repair high pressure drain cleaning equipment and industrial pressure washers which are sold across the US.

Details of our equipment range can be found on our website: [www.harben.com](http://www.harben.com)

### Responsibilities

The service/demo engineer will be responsible for the service, maintenance and repair of high-pressure pumping equipment at our Cumming plant. They will also be required to carry out site service and training visits to our distributors based throughout the US and to assist with demonstrating our equipment on site.

The main duties include:

Service, repair and maintenance of customers' equipment to a professional standard

Demonstrating the operation of equipment to distributors and end users throughout the US.

Training distributors and operators in basic maintenance processes and in safe user techniques

### The Candidate

Must be a good communicator with an outgoing personality and the desire to delight customers with outstanding levels of service.

Personal abilities, skills and experience will be ranked ahead of formal qualifications

The candidate will need to be comfortable dealing with customers at all levels from owners to equipment operators.



Candidates will need to have knowledge and experience of pumps, engines and their control systems and be prepared to undertake training in the niche area of high-pressure pumping equipment if they have no previous experience. Knowledge of electric motors and electrical control systems would also be an advantage.

A clean current driving licence is essential, and it is desirable that the candidate has trailer towing experience.

This position requires that the candidate is available to travel to various locations around the US and may necessitate periods away from Cumming extending to several days. Travel and subsistence expenses incurred at such times will be borne by the Company

### **Terms and conditions**

Salary range: Commensurate with experience

Company vehicle

### **Enquiries**

Interested parties/ potential candidates should contact: Cliff Goulding on +1 770-889-9535 or e mail [c.goulding@harben.com](mailto:c.goulding@harben.com)